

Printer Troubleshooting

ALWAYS REMEMBER TO SAVE A DOCUMENT BEFORE PRINTING. THIS WILL ASSURE YOUR WORK IS SAVED IF YOUR COMPUTER HAS PROBLEMS OR FREEZES!!!

Your printer is giving you a problem what can you do?

1. Turn off your printer.
2. Restart your computer.
3. Turn on your printer
4. Open the document you wish to print and try again.

OR

1. Get under you computer table and find the small dark gray box with the yellow blinking box. On the back of the box unplug the small black plug count to 5 and then plug it back in.
2. Try printing again.

To cancel a printing job already sent to the printer...

1. Double click the DJ895C printer icon on the desktop.
2. Click on the page icon in the top box or the bottom box if more than one print job has been sent to the printer.
3. Click the trashcan.
4. Click the top left square box to get rid of the window.

